

Pre/Estt/813/1/15/LSG

The High Commission of India

Pretoria, South Africa

Dated 21th October, 2016

Subject: - Proposal for inviting bids for providing Alarm/Armed response and monitoring services to the Office/residential properties held by the High Commission of India, Pretoria for the year 2017

Purpose- The purpose of the bid is to invite potential qualified service providers to submit their proposals with regard to the provision of Alarm/Armed response services for monitoring or responding with armed response in event of panic/emergency button or alarm goes off at various properties owned by HCI Pretoria.

Terms and Conditions- The security services shall be provided on the above mentioned properties of The High Commission of India and shall in general entail the following:

- 24/7/365 Monitoring Service
- Quickly reaction in the event of alarm being activated
- Respond to site with armed personnel in the event of panic /emergency alarm being activated
- End user training by the security agency to use the service
- Maintenance of privacy of the official residence
- The validity of the contract will be for a period of one year which may be further extended as per requirement.
- The contract may be terminated by either party by giving one month's notice.
- The agency should be able to provide additional strength of security, when requested by the HCI.
- A dedicated remote panic button system for the properties, linked to the Security Control Room for the monitoring function must be in operation.
- A dedicated Armed Response service for backup in any emergency.
- The agency should be licensee as a security agency with Govt. of South Africa.
- The agency should observe and confirm to all rules, regulations and bye-laws of the local authority concerned and comply with all statutory regulations and other laws in any way relating to Security Agency.
- The agency will be required to execute an indemnity bond for a mutually agreed amount and terms.
- The agency should indemnify and keep indemnified the corporation against any loss, damages, fines, premium, levies, costs, charges and expenses that the Corporation



may suffer or incur on account of breach of any law, rules and regulations of the Government or any local authority or breach of any term or covenant of the contract or of these present.

The site can be inspected on weekdays with prior appointment with Mr. Keshav Bhardwaj, APWO (Mob: 0637996204 or 012-3425392-5). The quotations/bids in sealed envelope addressed to Head of Chancery, High Commission of India, Pretoria be delivered by hand at the Reception of High Commission of India or could be sent at P.O. Box 40216, Arcadia 0007, Pretoria latest by 17th November, 2016.

Kes